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BLENDING LEADERSHIP MODELS TO BECOME PREDICTIVE AND PREVENTIVE

IDENTIFY

Categories
- Emergency
- Routine
- Deferred
- Scheduled
- Warranty
- Construction

PLAN

- PLCs to identify categories and confirm details/needs
- Involvement of managers, coordinators, supervisors, and technicians
- Timelines and expectations
- Distributive leadership

EXECUTE

- Implementation with director and manager support
- Training for all levels
- Best practice meetings
- Professional Learning Communities:
  - Solution-based meetings to create preventative maintenance plans
  - Data-based conversations
  - Opportunities for leaders to practice skills
  - Rapid response to major situations

ASSESS

- Review of data
- Review of work order status
- Continuous improvement and analysis to better support our facilities.

Department services:
- 25,928,454 square feet of building space
- 3,456 acres of property
- Tracking of timelines and goals met

ACCOUNTABILITY

- Real-time data
- Allocation of resources, through new
- Work order tracking system
- Review data to develop preventative and predictive maintenance
- Analyze data by district quadrant to provide equitable distribution of resources

Department rating reflected in district leadership survey data:

FOCUSED

- +5

FLEXIBLE

- +8

FAST

- +5

FRIENDLY

- +7

OPPORTUNITIES

- Growing our own pipeline of skilled leaders
- Partnering with District initiatives department to recruit parents and community members to join our team
- Job fairs targeting middle school parents
- One job fair per district quadrant
- Opportunity for students’ parents to be employed in their neighborhoods
- Building relationships with students, parents, and staff

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Interim Executive Director
of Maintenance and Facility Services

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Lead custodian, office manager or designated administrator submits a work order with as much detail as possible, including a description of the issue and the exact location of the problem. Submitting a photo or video of the problem is recommended.

When work order is received, the originator will receive email notification of the submission.

The work order is automatically routed to a supervisor to verify the group and/or appropriate craft technician.

The supervisor will review the submitted work order to assign the status, priority, description, craft, technician based on availability and/or technician’s assigned school location.

The supervisor will determine the priority (high or low) and the purpose:
- Routine maintenance: 14 day ETA
- Cyclic schedule: low priority = Issues that can wait for team to visit the school
- Projects = Major issues that Maintenance will address in summer, spring or winter when school is not in session

The technician will report to the job location, check in with the front office and assess the problem and make the repair.

Once the job has been completed, the technician will take photos and have the work order originator or lead custodian sign off on the work order.

Once the work order is documented with the required signatures, the supervisor will close the work order.

Once the work order is closed, an email notification will be sent to the originator.
OPERATIONS

Operations supports business operations and systems development for the Maintenance department to ensure a high level of performance.

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SUSTAINABILITY SERVICES

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The Environmental Health and Safety team is responsible for monitoring indoor air quality, pest management, and ensuring the overall health and safety compliance of district facilities.

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2525 S. Ervay Street
Dallas, Texas 75215
Monday - Friday after 5 p.m. & weekends
Please call: (469) 475-3737 Dr. Christopher Bayer
MAINTENANCE - NE

Maintenance Services is responsible for ensuring the safe and efficient functioning of all district facilities, including performing emergency repairs, preventive and routine maintenance and small-scale improvement projects.

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HIGH SCHOOLS
Adams, B
Conrad, E.J.
Rangel,J.Young Women’s Leadership
Samuel W.W.
Skyline
Wilson, W.

MIDDLE SCHOOLS
Gaston, W.H.
Hill, R.T.
Lang, H.W.
Long, J.L.
Piedmont Global Academy
Richards, A. Steam Academy
Tasby, S.
Young Men’s Leaders Academy at F. Florence

ELEMENTARY SCHOOLS
Bayles
Blanton, A.W.
Callejo, A.B.
Casa View
Conner, S.S.
Dunbar, P.L.
Gill, C.A.
Guzick, F.
Hexter, V.H.
Highland Meadows
Hotchkiss, L.L.
Mockingbird
Kiest, E.J.
Lakewood
Geneva Heights
Lipscomb, W.
Lowe, J.
Mata, E.
McShan, L.A.
Mount Auburn Steam Academy
Reilly, M.T.
Reinhardt
Richardson, T.
Roberts, O.M.
Rogers, D.D.
Rowe, E.
Sanger, A. Preparatory and MS
San Jacinto
School for the Talented and Gifted in Pleasant Grove
Silberstein, A.
Smith, L.G.
Stone, J. at V. Meadow
Tatum, C.A.
Titche, E.
Truett, G.W.
Urban Park

ADMINISTRATION BUILDINGS
Alamo Pool
Cobb Stadium
Forester Stadium
Harris, F.C.
H.B. Bell
Lawnview Bus Barn
Leonard, Turney W.
NE Bus Barn
NE Grounds and Maintenance
Reinhardt
White Rock Pool

YOUTH AND FAMILY CENTERS
Admas, Bryan
Conrad, Emmett
Wilson/Long
Maintenance Services is responsible for ensuring the safe and efficient functioning of all district facilities, including performing emergency repairs, preventive and routine maintenance and small-scale improvement projects.

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(972) 946-0632 (C)

**HIGH SCHOOLS**
Hillcrest  
Jefferson, T.  
North Dallas  
North Lake Early College  
Pinkston  
Washington, B.T.  
White, W.T.

**MIDDLE SCHOOLS**
Dallas Environmental Science Academy (Student Records)  
Edison, T.A. Learning Center  
Franklin, B.  
Ignite Middle School  
Longfellow, H.W. Career Exploration Academy  
Marsh, T.C. Preparatory Academy  
Medrano, F.P.  
Old Pinkston  
Rusk, T. J.  
Spence, A.W. Talented and Gifted (TAG)  
Walker, E.D.

**ELEMENTARY SCHOOLS**
Adams, Nathan  
Allen, G.P.  
Arcadia, Park  
Arlington Park Early Childhood Ctr.  
Burnet, D. G.  
Bush, G.W.  
Chapel Hill Preparatory  
Caillett, F.P.  
Carr, C.F.  
Chavez, C.  
Cigarroa, L.G.  
Dealey, G.B.  
DeGolyer, E. L.  
DeZavala, L  
Earhart, A.  
Foster, S.C.  
Frank, A.  
Gooch, T.  
Houston, S.  
Montessori Academy at O. Hernandez  
Personalized Learning Preparatory at S.  
Junkins, J. R.  
Knight, O.  
Kramer, O.  
Lanier, S. Center for Expressive Arts academy  
Maple Lawn  
Marcus, H.  
Martinez, E.R.  
May, J.  
Medrano, E.H.  
Milam, B.

**ADMINISTRATION BUILDINGS**
Edison, Thomas  
Franklin Stadium  
Loos Stadium  
Loos Pool  
North Dallas Bus Barn  
NW Maintenance  
Records Management  
Stephen J. Hay Bond Office  
Student transportation- North Dallas

**YOUTH AND FAMILY CENTERS**
West Dallas  
Moroles, J.  
Multiple Careers  
Pershing, J.J.  
Polk, K.B. Center for Academically Talented and Gifted  
Preston Hollow  
Prestonwood Montessori at Walker  
Saldivar, J.T.  
Solar Preparatory School for Boys at J.F. Kennedy  
Solar Preparatory Steam School for Girls at J.B. Bonham  
Travis, W.B. Vanguard for Talented and Gifted  
Walnut Hill  
Williams, S.L. Talented and Gifted  
WITHERS, H.C.  
Zaragoza, I.
MAINTENANCE - SE

Maintenance Services is responsible for ensuring the safe and efficient functioning of all district facilities, including performing emergency repairs, preventive and routine maintenance and small-scale improvement projects.

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HIGH SCHOOLS
City Lab
IDEA at J.W. Fannin
Lassiter, Jr. Early College at El Centro
Lincoln
Madison, J.
New Tech High School at B.F. Darrell
Obama, B. Male Leadership Academy
at A.M. Smith
Roosevelt, F.D.
Seagoville
Spruce, H.G.
Wilmer Hutchins

MIDDLE SCHOOLS
Comstock, E.B.
Dade, B.E.
Seagoville
Young Women’s Steam at Balch Springs
Zumwalt, S.

ELEMENTARY SCHOOLS
Adams, J.Q.
Anderson, W.M.
Blair, W.A.
Bishop Arts Steam Academy
Burleson, R.C.
Bushman, W.W.
Cedar Crest
Central
Cuellar, G.
Dorsey, J.
Douglas, F.
Ervin, J.N.
Gonzalez, H.B.
Halliday, E.
Hawthorne, N.
King, M.L.
Kleberg
Lagow, R.
Macon, B.H.
Miller, W.B.
Moseley, N.
Pease, E.M.
Pleasant Grove
Rhoads, J.J.
Rice, C.
Runyon, J.W.
Seagoville
Seagoville North
Sylvia Mendez CREW
Vanguard
Stone, H.
Wilmer Early Childhood Annex
Wilmer Hutchins

Young, W.M.

ADMINISTRATION BUILDINGS
Dade, Billy Earl
Fleet Maintenance
Haskell Building
Heavy Equipment
Kiest Warehouse
Kleberg Bus Barn
Lisbon Pool
Maria Luna Food Service
McDuff, William
Pegasus Building
Pleasant Grove Stadium
Risk Management
ROTC
Seagoville Alternative
Seagoville Environmental
Seagoville Stadium
Shook and Safety and Security
Service Center 1
Shook Building/DISD Police
William Cotton Building
Wilmer-Hutchins Stadium
Wright, Linus D., 9400 NCEX

YOUTH AND FAMILY CENTERS
Wilmer-Hutchins
Seagoville
Spruce
Balch Springs
MAINTENANCE - SW

Maintenance Services is responsible for ensuring the safe and efficient functioning of all district facilities, including performing emergency repairs, preventive and routine maintenance and small-scale improvement projects.

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Carter, D.W.
Garza, Trinidad at Mountain View
Gilliam, K.J.
Kimball, J.F.
Molina, M.E.
South Oak Cliff
Sunset
Townview

MIDDLE SCHOOLS
Atwell, W.H. Academy
Browne, T.W.
Garcia, H.P.
Greiner, W.E.
Holmes, Z.
Holmes, O.W. Humanities/Comm. Academy
Kennedy-Curry
Quintanilla, R.
Stockard, L.V.
Storey, B.

ELEMENTARY SCHOOLS
Alexander, B.
Bethune, M.
Botello, F.G.
Bowie, J.
Brashear, J.T.
Bryan, J.N.
Budd, H.
Carpenter, J.W.
Cochran, N.J.
Cowart, L.P.
Donald, L.O.
Hall, L.K.
Harlee, N.W. Early Childhood Center
Henderson, M.B.
Hogg, J.S.
Holland, H.I. at Lisbon
Hooe, L.
Jones, A.
Jordan, B.
Kahn, L.W.
Lee, U.
Marsalis, T.L.
McNair, R.E.
Mills, R.Q.
Moreno, M.
Oliver, C.
Peabody, G.
Peeler, J.F.
Reagan, J.H.
Rosemont Lower
Rosemont Upper
Preparatory MS
Russell, C.P.

Salazar, A.
Soto, C.M.
Stemmons, L.A.
Stevens Park
School Community Guidance Center (DAEP)
Steam at Hulcy, D.A.
Terry, T.G.
Thornton, R.L.
Tolbert, T.
Trinity Heights
Turner, A.
Twain, M. (TAG)
Village Fair
Webster, D.
Weiss, M.
Winnetka

ADMINISTRATION BUILDINGS
Adamson 9th Grade Wing
Jesse Owen/Kincaid
Nolan Estes Plaza-North End
Southwest Grounds
Southwest Maintenance
Sprague Pool
Sprague Stadium
Sunset Annex 1
Sunset Field House

YOUTH AND FAMILY CENTERS
Adamson, W.H.
Browne, T.W.
Greiner, W.E.
MAINTENANCE - CENTRAL

Maintenance Services is responsible for ensuring the safe and efficient functioning of all district facilities, including performing emergency repairs, preventive and routine maintenance and small-scale improvement projects.

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MECHANICAL, ELECTRICAL & PLUMBING

The Mechanical, Electrical and Plumbing department maintains heating, cooling, electrical and plumbing systems of district facilities to provide a comfortable environment for students and staff.

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The Custodial Services department provides a safe, clean, distraction-free learning environment for students, staff and community members.

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IDEA
Lakewood
Lipscomb, W.

Adams, B.
Blanton, A.W.
Callejo, A.B.
Conner, S.S
Gaston, W.H.
Guzick, F.
Kiest, E.J.
Lang, H.W.
Lawnview - Student Trans.
Leonard Center - Student Trans.

Long, J.L.
Madison, J.
Mata, E.
Mockingbird
Mount Auburn
Rangel , I.
Roberts, O.M.
Rogers, D.D.
Thompson, H.S.

Reinhardt
Richards, A.
Rowe, E.
Sanger, A.
Silberstein, A.
Skyline
Smith, L.G.
Tatum, C.A.
Truett, G.W.
Urban Park
Woodrow Wilson

Biomedical at UT
Southwestern
Casa View
City Lab
Conrad, E.J.
Gill, Chairs
Hexter, V.H
Highland Meadows
Hotchkiss, L.L.
iLearn Prep at Haskell
Lowe, J.

McShan, L.A.
Piedmont Global Academy
Reilly, M.T.
Richardson, T.
Samuell, W.W.
Stone, J.
Tasby, S.
Young Men’s Leadership Academy
Wells, I.B. @ Downtown Montessori
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Gonzalez, H.B.
Halliday, E.
Kleberg
Kleberg Bus Barn
Lagow, R.
Macon, E.H.
Moseley, N
Seagoville ENV
Seagoville ES
Seagoville MS
Seagoville HS
Seagoville North
Spruce, H.G.
Young Womens Steam @
Balch Springs
Adams, J.Q.
Burleson, R.C.
Bushman, W.W.
Career Institute East
Cedar Crest
Comstock, E.B.
Dr. Fredrick Haynes @ P.
Quinn
Gifted/Talented E.S
Gilliam, K.J
Hawthorne, N
Sylvia Mendez CREW
Lincoln
Kennedy-Curry
King, M.L.
Miller, W.B.
Pleasant Grove
Rhoads, J.J.
Rice, C.
Runyon, J.W.
San Jacinto
Titche, E.
Bryan, J.N.
Budd, H.
Holland, H.I.
Holmes, O.W.
Johnson, E.B.
Marsalis, T.L.
New Tech
Obama Leadership
Academy
Oliver, C.
Pease, E.M.
Roosevelt, F.D.
Starks, J.P.
Stone, H.
Storey, B.
Townview
Trinity Heights
Wilmer- Hutchins ES
Wilmer- Hutchins HS
Young, W.M.
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The Custodial Services department provides a safe, clean, distraction-free learning environment for students, staff and community members.

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Arcadia Park Annex  
Arlington Park  
Carr, C.F.  
Dallas Hybrid Prep @ S.J. Hay  
DESA  
DeZavala, L.  
Hernandez, O.  
Keist Warehouse  
Knight, O.  
Maple Lawn  
Martinez, E.R.  
Medrano, E.H.  
Milam, B.  
Moroles, J.  
Multiple Careers  
North Dallas HS  
Records Building  
Rusk, T.J.  
Shook Bldg./DISD Police  
Spence, A.W.  
Svc Ctr 1, Adm Bldg  
Zaragoza, I

Adams, N.  
Bush, G.W.  
Chapel Hill  
Career Institute North  
DeGolyer, E.L.  
Foster, S.C.  
Frank, A.  
Gooch, T.C.  
H B Bell Service Center  
Junkins, J.R.  
Marsh, T.C.  
May, J. Joe  
Medrano, F. P  
Northwest Bus Barn  
Pinkston, L.G.  
Prestonwood Montessori @ Walker  
Saldivar, J.T.  
Thomas Jefferson@Edison  
W T White  
Walker, E.D.  
West Dallas Stem at Pinkston  
Withers, H.C.

Boys Prep @ J.F. Kennedy  
Burnett, D.G.  
Caillet, F.P.  
Chavez, C.  
Cigarroa, L.G.  
Dealey, G.B.  
Girls Prep @ J.B. Bonham  
Herbert Marcus  
Hillcrest  
Ignite @ J.W. Ray  
Franklin M.S  
Kramer, A.  
Longfellow, H.W.  
Pershing, J.J.  
Polk, K.B.  
Preparatory @ S. Houston  
Preston Hollow  
Travis, W.B. TAG  
Walnut Hill/Tom Field  
Washington, B.T.  
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The Custodial Services department provides a safe, clean, distraction-free learning environment for students, staff and community members.

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Hooe, L.
Jones, A.
Jordan, B.

Mark Twain
Martin Weiss
Nolan Estes Plaza/SCGC
Ronald McNair
T.G. Terry
T.W. Browne
Thoms Tolbert
Umphery Lee

Adelle Turner
Atwell, W.H.
Birdie Alexander
Career Institute South @ Village Fair
Hulcy D.A.
Carter, D.W.
J.T. Brashear
J.W. Carpenter
Maria Moreno

Adamson
Arturo Salazar
Bethune
Bishop Arts STEAM
Bowie
C.M. Soto
Cochran
Cotton Building
Cowart
F.G. Botello
Hector Garcia

Hogg
Kahn
Linus Wright
Molina
Peabody
Peeler
Quintanilla
Russell
Stevens Park
Stockard

Kimball, J.F.
Rosemont
Rosemont Primary
South Oak Cliff
Stemmons, L.A.
Sunset
Thornton, R.L.
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Chavez, C. Highland
Conner, S.S. Meadows
Conrad, E. Hill, R.T.
Cotton, W. Hotchkiss, L.L.
Dade, B.E. Kiest, E.J.
Dunbar, P.L. King Fr., M.L.
IDEA Lakewood
Fleet Lang Sr., H.
Forester Stadium Lawnview Bus
Frazier Barn
Fridia, O. Lipscomb, W.
Gaston, W.H. Long, J.L.

Allen, G.P. Lowe Sr., J.
Adams, N. Madison, J.
Arcadia Park I Maria Luna
Arcadia Park II Mata, E.
Arlington Park Mockingbird
bond Office Mount Auburn
Burnet, D. Multiple Careers
Caillet, F.P. Rangel, I.L.
Carr, C.F. Reilly, M.T.
Cary, E.H. Reinhardt
Chapel Hill Rhoads, J.J.
Cigarroa, L.G. Rice, C.
Dealey, G.B. Richards, A.
DeGoyler, E. Roberts, O.M.
DESA Rogers, D.D.
DeZavala, L. Rowe, E.
Donald, L.O. Sanger, A.
Edison, T.A. Service Center

Quintanilla Sr., R. Skyline
Rosemont Lower Smith, L.
Rosemont Upper SOLAR Prep for
Rusk, T.J. Boys
Saldivar, A. SOLAR Prep for
Soto, C. Girls
Stevens Park Spence, A.
Travis, W.B. Stone, Jil
Walker, E.D. Tasby, S.
Walnut Hill Truett, G.W.
Washington, B.T. Turney Leonard
White, W.T. Center
Williams, S.
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The Grounds & Athletic Fields department is responsible for all exterior components of district facilities, including landscaping and maintenance of athletic fields and paved areas.

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| Blair, W.A. | Lincoln Inst. |
| Blanton, A.W. | Lisbon Pool |
| Buckner Site | Macon, B.H. |
| Burleson, R.C. | Miller, W.B. |
| Bushman, W.W. | Moseley, N. |
| Cedar Crest | New Tech at B.F. Darrell |
| Central/Seag. Stadium | Pleasant Grove Pool |
| Comstock, E.B. | Pleasant Grove Stadium |
| Cuellar, G. | Pease, E.M. |
| Dorsey, J. | Piedmont Global |
| Douglass, F. | Pleasant Grove |
| Ervin, J.N. | Richardson, T. |
| Gonzalez, H.B. | Roosevelt, F.D. |
| Halliday, N. | Runyon, J. |
| Hawthorne, N. | Samuell, W.W. |
| Ireland, J. | San Jacinto |
| Jackson, M. (site) | School for Talented/Gifted in Pleasant Grove |
| Kiest | Seagoville Agriculture |
| Kleberg | Seagoville Env. |
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| Blanton, A.W. | Molina, M. |
| Buckner Site | Moreno, E. |
| Burleson, R.C. | Nolan Estes Plaza |
| Bushman, W.W. | Oliver, C. |
| Cedar Crest | Owens/Kincaid |
| Central/Seag. Stadium | Stadium |
| Comstock, E.B. | Peeler, J.F. |
| Cuellar, G. | Reagan, J.H. |
| Dorsey, J. | Russell, C.P. |
| Douglass, F. | Salazar, A. |
| Ervin, J.N. | South Oak Cliff |
| Gonzalez, H.B. | Southwest |
| Halliday, N. | Grounds |
| Hawthorne, N. | Sprague Pool |
| Ireland, J. | |
| Jackson, M. (site) | |
| Kiest | |
| Kleberg | |
| Kleberg Bus Barn | |
| Lagow, R. | Lagow, R. |
| | Lincoln |
| | Lincoln Inst. |
| | Lisbon Pool |
| | Macon, B.H. |
| | Miller, W.B. |
| | Moseley, N. |
| | New Tech at B.F. Darrell |
| | Pleasant Grove Pool |
| | Pleasant Grove Stadium |
| | Pease, E.M. |
| | Piedmont Global |
| | Pleasant Grove |
| | Richardson, T. |
| | Roosevelt, F.D. |
| | Runyon, J. |
| | Samuell, W.W. |
| | San Jacinto |
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| Cobb, P.C. Stadium | Pleasant Grove Pool |
| Forester | Pleasant Grove Stadium |
| Franklin Stadium | Seagoville Stadium |
| Lisbon Pool | |
| Loos Pool | |
| Loos Stadium | |
| Owens Complex, J. | |
| Pleasant Grove Pool | |
| Pleasant Grove Stadium | |
| Sprague Pool | |
| Sprague Stadium | |
| White Rock Pool | |
| Wilmer-Hutchins | |