

Internet & Wifi Support Options for Families

With school closed, many students are left without internet access. Companies have stepped up to help. Below is a list of resources that families should consider to get connected with internet/wifi at home.



- [Altice USA](#), (which provides Suddenlink services) – Free internet for 60 days for K-12 and college student households for new customers. **To enroll call 1-888-633-0030.**
- [AT&T](#) – Open hotspots, unlimited data to existing companies and \$10/month plans to low-income families.
- [Charter](#) – Free internet for 60 days for K-12 and college student households for new customers. **To enroll call 1-844-488-8395**
- [Comcast](#) – Free Wi-Fi for 60 days to low-income families, and all Xfinity hotspots are free to the public during this time.
- [Sparklight, formerly Cable One](#) – Sparklight has made unlimited data available on all internet services for the next 30 days with deferred payment options. **To enroll call 877-692-2253**
- [Spectrum](#) – Free internet service for 60 days to new customers*. (*New customers are anyone who has not had an active Spectrum account in the last 60 days)
- [Sprint](#) – Unlimited data to existing customers and all handsets can enable hotspots for 60 days at no extra charge.
- [T-Mobile](#) – Unlimited data to existing customers and all handsets can enable hotspots for 60 days at no extra charge.
- [Verizon](#) – No special offers, but the company is following Federal Communications Commission (FCC) agreements by waiving late fees and not disconnecting existing service

If these internet options are not available to you in your area, Dallas ISD is also providing a limited number of Hotspots for families and we are working to have more available soon.

- Dallas ISD Internet/Wifi Hotspots - Reach out to your child's campus and let them know you would like to be placed on the waitlist. Please limit one request per household. (972) 502 - 7800