June 25, 2021

Dear Parents and Guardians,

This notice is regarding the hotspot device your student is utilizing. We've made it through this unprecedented school year where connectivity has been a crucial resource for student learning. Thank you for the partnership and patience navigating through the challenges we faced together.

The contract agreement between the hotspot service provider and the district is ending June 30, 2021. If your student is no longer utilizing the AT&T hotspot, we ask you to return the hotspot to the school of enrollment. If your student still has a need for internet home connectivity to address school instruction and work through the summer, contact the IT Service Desk at (972) 925-5630 to request a replacement device.

Dallas ISD is exploring longer-term connectivity options for students in the coming school year including affordable wireline internet services and localized cellular towers. We will notify you of the next steps as more detailed information becomes available.

Thank you for allowing us to serve you.

Sincerely,

Information Technology